

# **TICC PROJECT**

## **Transforming Integrated Care in the Community**



[ticc-transformation.eu](http://ticc-transformation.eu)

TICC's goal was to create systemic change in health & social care, providing services that are better suited to our ageing population by addressing their holistic needs. It will present a methodology to overcome blocking points in transferring socially innovative service models from one area to another.

### **OUTPUTS**

#### **1 - Implement the Buurtzorg home care model in 3 countries**

TICC partners in the UK, France and Belgium collaborated with the support of Buurtzorg in the creation of new care teams across their areas, leading to significant numbers of staff being trained and delivering care in a new, self-managed way.

#### **2 - Make changes to data systems, to improve communications between professionals, and with patients**

TICC recognised that data systems and requirements can be a significant hindrance to new approaches to care, so partners remodelled their systems, partly or wholly, to enable staff to spend less time on reporting, and more time with their patients.

#### **3 - A Blueprint for implementing change**

TICC partners developed a comprehensive, transferable description of the barriers and challenges to system change of the kind tested by this project, and how to overcome these, to ensure large-scale bottom-up healthcare system change can take place across the 2Seas area, and beyond.

#### **4 - A comprehensive evaluation**

Our evaluation partners assessed the implementation of the Buurtzorg model and the data systems changes, and the Blueprint, to evaluate the success of the project.

TICC had a €8.2 million total budget. The partnership consisted of 12 organisations and numerous observer partners across Belgium, France, the Netherlands and the United Kingdom.